

Tuk Tuk Pass Privacy Policy

Effective Feb 28, 2017

The purpose of this document is to clarify how tuktukpass (“we” or “us”); collects, uses, and shares information about you when you access and use tuktukpass’ websites, mobile apps, any products or services, or when you otherwise interact with tuktukpass.

1. Information you provide to us
 - a. We collect information users provide to us directly when you use our services
 - b. Depending on which service you use, we may collect different information about you
 - c. We collect the contents and information you provide when you use any of our services. These services may include but are not limited to; account creation, account preferences, content preferences, and any contents you post to the tuktukpass platform
 - d. When you purchase products or services from us, we will collect certain information included your name, address, email address, and information about the product or service you are purchasing. Payments that are processed by third-party payment processors will obey the terms and privacy policies set by those third-party payment processors, please refer to their terms and privacy policies for more details
 - e. We may collect other information that you provide directly to us, for example filling out promotions, participate in contest, fill out forms, support tickets, communications with us via third-party sites and services, or other communications with us
2. Information we collect automatically
 - a. We collect information when users access our platform
 - b. We may log information when you access and use the platform. This may include your IP address, user-agent string, browser type, operating system, referral URLs, device information, pages visited, links clicked, user interactions, requested URL, hardware settings, and searched terms.
 - c. We may receive information from cookies, we use this information to improve your experience, understand user activity, and improve the quality of our platform. For more information on how you can disable cookies, refer to “your choices” section below.
 - d. With your consent, we may collect information about the specific location of your device, this will help improve the user experience and you will receive updates, features, and travel related tips that is more suited for your location. You can revoke this consent at any time by changing the preferences on your device, by doing so may affect your user experience and your ability to use all the features and functionality of the platform
3. Social Sharing and API
 - a. We collect information from tools that let you share content or actions you take on the platform with other platforms, third-party, or any of the services we API with.
 - b. How you control who sees that information depends on the settings you establish with the third-party that provides the social sharing
 - c. For more information about the privacy policies of those social sharing features, visit the terms and privacy policies of those third-parties that provide the feature
 - d. When prompted if you want to share contents or actions you take on the platform through Social Sharing, you have the option to decide if you want to share these contents or action or not

4. How we use the information we collected

- a. Information we collect are used to provide, maintain, and improve the platform. As well as protecting the safety of our users, blocking suspected spammers, addressing abuse, and enforcing our user agreement and the Terms of Services;
- b. Send you notices, updates, security alerts, invoices, and other support and administrative messages
- c. Provide customer service
- d. Communicate about products, services, offers, promotions, and events, and provide other news and information we think will be of interest to you
- e. You can opt out of these communications, see “your choices” below
- f. Information are used to monitor and analyze trends, usage, and activities on our platform
- g. Personalize the platform and provide content and features that match user profiles or interests

5. How we share information

- a. When you use the platform, certain information may be shared with other users and the public. You will be able to control who may view certain information about you. See “your choices” section below
- b. Note that when you delete your account, the posts, comments and messages you submit to the platform may still be viewable or available on our servers or on the servers of the third-party social sharing partners that you shared to. For more information see “your choices” section below
- c. We will not share, sell, or give away any of our users’ personal information to third parties, unless one of the following circumstances applies:
 - i. If you participate in contests, sweepstakes, promotions, special offers, or other events or activities in connection with our platform, we may share information with entities that partner with us to provide these offerings
 - ii. We may share information in response to a request for information if we believe disclosure is in accordance with, or required by, any applicable law, regulation, legal process, or governmental request. We will provide you with prior notice, to the extent legally permissible
 - iii. We may share information in response to an emergency if we believe it’s necessary to prevent imminent and serious bodily harm to a person
 - iv. We may share information if we believe your actions are inconsistent with our user agreements, or other tuktukpass policies, or to protect the rights, property, and safety of tuktukpass and others
 - v. We may share information between and among tuktukpass, and its current and future parents, affiliates, subsidiaries, and other companies under common control and ownership
 - vi. We may share information with your consent or at your direction
- d. We may share de-identified information or aggregated information, which cannot reasonably be used to identify you.

6. Partners

- a. We may partner with third-party analytics and content providers to deliver contents targeted to your interests and to better understand your use of the platform. These third parties may collect information sent by your computer, browsers, or mobile device in response to a request for content, such as unique identifiers, your IP address, or other information about your computer or device.
 - b. Analytics Partners
 - i. We use analytics partner such as google analytics to help analyze usage and traffic for our platform. As an example, we may use analytics partners to analyze and measure, in the aggregate, the number of unique visitors to our platform
 - ii. For more information about how you may control the collection and/or use of information for analytics purposes, please see “your choices” section below
 - c. Content Partners
 - i. We provide information to content partners to deliver contents, tour packages, excursions, hotels, and other services on our platform that suits your personal interest
 - ii. This information may be de-identified to help protect the privacy of our customer
 - iii. For more information about how you may control the collection and/or use of information for analytics purposes, please see “your choices” section below
7. Security
- a. We take reasonable measures to help protect information about you from loss, theft, misuse and unauthorized access, disclosure, alteration, and destruction
8. Children under 13
- a. Although we welcome users of all ages, tuktukpass is not intended or directed at individuals under the age of 13. Therefore, individuals under the age of 13 may not create an account or otherwise access or use the platform
9. Your Choices
- a. As a tuktukpass user, you have the choices about how to protect and limit the collection, use, and disclosure of, information about you
 - b. We may provide you with tools and preference settings that allow you to access, correct, delete, and modify information associated with your account
 - c. You may delete your account information at any time. If you choose to do so, your profile will no longer be visible to other users and disassociated from content you posted under that account. Please note, however, that the posts, comments, and messages you submitted prior to deleting your account will still be visible to others, unless you delete such content. We may also retain certain information about you as required by law or for legitimate business purposes after you delete your account. Any information that has been published to the tuktukpass blockchain will also remain indefinitely.
 - d. Most web browsers are set to accept cookies by default. If you prefer, you can usually choose to set your browser to remove or reject first and third-party cookies. Please note that if you choose to remove or reject cookies, this could affect the availability and functionality you can access on our platform

- e. Some analytics providers may provide specific opt-out mechanism, and we will provide, as needed, additional tools and third-party services that allow you to better understand cookies and how you can opt-out. You have the ability to opt out of having your web browsing information used for behavioral advertising purposes.
- f. Do Not Track “DNT” is a privacy preference that you can set in most web browsers. We support DNT in our platform. There is no accepted standard on how to respond to web browsers’ DNT signals. When you have DNT enabled, we may still use information collected for analytics and measurement purposes or to otherwise provide our services, but we will not load any third-party trackers. You may however, opt out of having information about you collected and used for behavioral advertising purposes, as described above
- g. You may opt out of receiving promotional communications from us by following the instructions in those communications. If you opt out, we may still send you non-promotional communications, such as information about your account, useful information about the city you are visiting (if you allow us to track your device location), or any other information about your use of our platform
- h. With your consent, we may send promotional and non-promotional push notifications or alerts to your mobile device. You can deactivate these messages at any time by changing the notification settings on your mobile device.

10. International Data Transfer

- a. We are based in Hong Kong and the information we collect is governed by Hong Kong law. By accessing or using the services or otherwise providing information to us, you consent to the processing, transfer and storage of information in and to Hong Kong and other countries, where you may not have the same rights as you do under local law

11. Changes

- a. We may change this Privacy Policy from time to time. If we do, we will let you know by revising the date at the top of the policy. If we make a change to this policy that, in our discretion, is material, we will provide you with additional notice. We encourage you to review the Privacy Policy whenever you access or use our platform or otherwise interact with us to stay informed about our information practices and the way you can help protect your privacy. If you continue to use our platform after Privacy Policies changes go into effect, you consent to the revised policy.

12. Contact us

- a. If you have any question about this Privacy Policies, please contact customer support